

VIRTUAL

Determining U.S. Passport Card Fraud

WHEN

May 14, 2024
2:00 p.m. - 3:00 p.m.

WHERE

Comfort of your own desk

The U.S. Department of State, Bureau of Diplomatic Security has recently been called on an issue regarding several financial institutions and passport cards being presented as documentation for banking matters, and the cards are fraudulent.

This informative virtual session will educate banks on what to look out for including:

- What is a U.S. Passport Card?
- How are they different than the traditional U.S. Passport Books and why would U.S. citizens want a passport card?
- What are their security features?
- Fraud trends with U.S. Passport Cards
- Why are banks being targeted?
- What can you do to protect your institution?
- What can you do when you suspect fraud?
- What should you do when you encounter fraud?



Arkansas Bankers Association | Professional Development Department

1220 West Third Street | Little Rock, Arkansas 72201 | (501) 376-3741 | www.arkbankers.org

ABOUT THE INSTRUCTOR



Tracey Duggan is originally from upstate New York and served in the US Air Force & active duty Air National Guard for 24 years and retired in 2008. During this time she was assigned to the TN National Guard Counterdrug Task Force, assigned to Tennessee Bureau of Investigation, and the Drug Enforcement Administration airport office in Nashville, Tennessee. She received my bachelor's degree in Professional Aeronautics from Embry-Riddle Aeronautical University in 2007, graduating magna cum laude. After retiring from the military, Tracey worked for the Federal Aviation Administration as an Aviation Safety Assistant, before taking a position in Intelligence with the US Department of State in 2012. She has been working passport, passport card and visa fraud cases since she began with the State Department. Most of the cases are identity theft cases, some have involved human trafficking, insurance fraud, vehicle theft, and even terrorism charges. Tracey works closely with other local and federal investigators as some of our cases bleed over to other law enforcement agencies. She works hand in hand with special agents assigned to my location and every case in the office goes through her before the agents receive them for investigation.

REGISTRATION FEES

No fee.

CANCELLATION

Full registration fees will be refunded if a cancellation is received before April 15. No refunds will be given for cancellations made after April 15. All cancellations must be submitted in written format prior to the event.

VIRTUAL LIVE FORMAT

Attendees will need Internet access and a standard web browser to join this video and web conferencing. They will receive an email with a link to join the virtual meeting, handouts, and any additional information a few days before the event.

You do not need your own Zoom account. You will use the link, meeting ID and password we provide.

- You can log in on a desktop computer, laptop or download the Zoom app on your smart device.
- Internet access
- Audio on computer or a phone line

DETERMINING U.S. PASSPORT CARD FRAUD

May 14, 2024

Bank/Company Name _____ Phone _____

Registrant Name _____ Title _____ E-mail _____

Registrant Name _____ Title _____ E-mail _____

Address _____ City _____ State _____ Zip _____

Registration Contact _____ Phone _____ E-mail _____

PAYMENT INFORMATION

Charge my: Mastercard  Visa  American Express  Discover 

Account Number _____

Name on Card _____

Expiration Date _____ CSC Number _____

(3-digit security code on back of your card)

Billing Zip Code _____

If you would prefer to pay via credit card over the phone, please call the ABA at (501) 376-3741. Please do not email your credit card information.

Note: Non-Members must pay with a credit card or check prior to the event.

Email: abigail.johnson@arkbankers.org

Fax: (501) 376-9243

Mail: Check Payable to:
Arkansas Bankers Association
Professional Development Department
1220 West Third Street
Little Rock, AR 72201

ABA USE ONLY:

Registered: _____

Amount: _____

Received: _____